



# FBI-DHS

## Private Sector Advisory









**Are You Aware of**

# Suspicious Behavior?

Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services.





### What Are Common Examples?

-  Nervous or evasive customer attitudes
-  Vague knowledge of product's proper use
-  Unusual product quantities
-  Refusal to purchase substitutes
-  Insistence on in-store pick-up for bulk purchases
-  Large cash purchases



CCTV captures terrorists purchasing bulk quantities of hydrogen peroxide that was used in London attacks

### How Can You Help?

-  Understand how your products and services may be used illicitly
-  Discuss product or service usage with customers and suggest alternatives
-  Ask for customer I.D. and maintain a log of suspicious purchases
-  Know your customers and report suspicious activity to authorities



Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks



**Concerned?** Contact local authorities for more information:

Local Police: \_\_\_\_\_

Local FBI Office: \_\_\_\_\_